



PROGRAM IDEAS GRID
For
Domestic Violence Programs

Created by the
National Clearinghouse on
Abuse in Later Life (NCALL),
A project of the
Wisconsin Coalition Against Domestic Violence
(WCADV)

PROGRAM IDEAS GRID FOR DOMESTIC VIOLENCE PROGRAMS	KEY TO SYMBOLS	
	<i>IDEAS THAT DON'T COST MUCH MONEY</i>	\$
	<i>IDEAS THAT DON'T COST MUCH MONEY, BUT MAY REQUIRE STAFF TIME</i>	\$\$
	<i>IDEAS THAT REQUIRE ONE-TIME FUNDING; MAY ALSO REQUIRE STAFF TIME</i>	\$\$\$
	<i>IDEAS THAT MAY REQUIRE ONGOING FUNDING AND STAFF TIME</i>	\$\$\$\$
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Activity	Resources	Cost
ACCESSIBILITY AND OTHER CHANGES TO YOUR PHYSICAL BUILDING		
Display images of older persons in your office.	NCALL/WCADV has a poster on domestic abuse in later life. Contact (608) 255-0539/ (608) 255-3560 TTY or ncall@wcadv.org or www.ncall.us.	\$
	Texas Department of Protective and Regulatory Services has public awareness materials. To learn more, go to www.notforgotten.org.	\$
	WI Dept. of Health & Family Services has 4 posters and one brochure specific to DV in later life (references elder sexual assault) to learn more about obtaining sample copies contact: stopabuse@dhfs.state.wi.us	\$

Activity	Resources	Cost
	Contact the Maricopa Elder Abuse Prevention Alliance (MEAPA) for information. Contact person, Alice Ghareib, Domestic Violence Program Director, 602-460-0058 for more information.	\$
Since some older people will have disabilities, purchase alarms with flashing lights (for Deaf/hard of hearing). Consider assistive devices in bathrooms such as grab rails, shower chairs, and raised toilet seats. Purchase or know where to rent a wheelchair, walker, etc. if needed.	Contact the National Council on Independent Living for the location of an independent living center in your area for assistive technology devices and disability-related resources. On the web, go to www.ncil.org for links to the center nearest you.	\$\$\$
COMMUNITY COORDINATED RESPONSE		
Invite adult protective services, elder abuse and aging services professionals to participate on family violence councils, coordinated community response teams, etc.	For a list of other coalitions or councils, contact NCALL/WCADV for a national directory at (608) 255-0539/ (608) 255-3560 TTY or ncall@wcadv.org or www.ncall.us .	\$

Activity	Resources	Cost
<p>Challenge newspaper and broadcast media accounts that blame elder victims or provide inaccurate information about elder abuse and domestic abuse or sexual assault in later life via letters to the editor, op-ed pieces, featured interviews, etc.</p>		\$
<p>Collaborate with specialists working with people with disabilities, including blind/low vision, Deaf/hard of hearing, physical disabilities, cognitive limitations, psychiatric, and others when the situation requires additional skills/knowledge.</p>	<p>Materials available from SafePlace at (512) 267-7233 or www.austin-safeplace.org.</p>	\$\$
	<p>Contact Wisconsin Coalition Against Sexual Assault (WCASA) at (608) 257-1516 or www.wcasa.org or NCALL at www.ncall.us or (608) 255-0539/ (608) 255-3560 TTY</p>	
<p>Educate policymakers on the need for improved legislation and funding for all potential adult victims of abuse.</p>		\$\$

Activity	Resources	Cost
Organize a fatality review team for elder abuse cases.	For information, contact the American Bar Association (ABA) Commission on Law and Aging at www.abanet.org/aging .	\$\$\$\$
COMMUNITY OUTREACH		
Participate in statewide efforts focused on abuse in later life (either through statewide coalitions or state departments on aging).	For a list of other coalitions or councils, contact NCALL/WCADV for a national directory at (608) 255-0539/ (608) 255-3560 TTY or ncall@wcadv.org or www.ncall.us .	\$
Join the national elder abuse list serve.	Professionals working in elder abuse or allied fields can subscribe to the elder abuse list serve by going to the NCEA website at www.elderabusecenter.org .	\$
Join NCALL's advocates list serve.	Abuse in Later Life advocates can subscribe to an advocates list serve by contacting NCALL. Send an email to ncall@wcadv.org for more information.	
Have a fun after-work activity with DV, SA, APS and aging network professionals to get to know each other.		\$
Have a booth with domestic and sexual abuse information at elder abuse and aging conferences and other events, including health fairs		\$

Activity	Resources	Cost
Attend volunteer training and/or volunteer at a local nonprofit for seniors to learn about working with older people and available services.		\$\$
Join committees to review statutes and existing laws on elder abuse, domestic violence and sexual assault. Make policy recommendations.	Contact NCALL for resources & information at (608) 255-0539/ (608) 255-3560 TTY, ncall@wcadv.org or www.ncall.us. Contact Wisconsin Coalition Against Sexual Assault (WCASA) for a copy of their report on domestic and sexual abuse in facilities. (608) 257-1516 or wcasa@wcasa.org, www.wcasa.org.	\$\$
Give presentations on abuse and available services at events where seniors gather, such as meal sites. Ideally have several trainers from different disciplines. Stay after presentations and join activities or visit to build relationships.		\$\$
Research information on abuse in nursing homes & assisted living facilities in your area and determine strategy to address any identified target audiences.	Contact Wisconsin Coalition Against Sexual Assault (WCASA) for a copy of their report on domestic and sexual abuse in facilities at (608) 257-1516, wcasa@wcasa.org, www.wcasa.org or NCALL at (608) 255-0539 / (608) 255-3560 TTY, www.ncall.us or ncall@wcadv.org.	\$\$

Activity	Resources	Cost
	<p>For example, Wisconsin has completed a resource memo on DV in later life and sexual assault incidents occurring in facility settings. It is available for download at http://dhfs.wisconsin.gov/dsl_info/infomemos/ddes/cy_2004/infomemo2004-03.htm</p>	
	<p>The National Citizens Coalition for Nursing Home Reform (NCCNHR) has resources available at www.nursinghomereform.com or call them at (202) 332-2275</p>	
<p>Conduct a survey and/or focus groups of older persons in your area to have them identify services that would be helpful in resolving issues of abuse in later life.</p>	<p>See the "Domestic Violence Against Older Women: Final Technical Report" Prepared for The National Institute of Justice by The Center on Aging of Florida International University at: www.ncjrs.gov/pdffiles1/nij/grants/212349.pdf</p>	<p>\$\$\$</p>
<p>Conduct a survey and/or focus groups of professionals in the community to determine needs and barriers for older victims.</p>	<p>See the "Domestic Violence Against Older Women: Final Technical Report" Prepared for The National Institute of Justice by The Center on Aging of Florida International University at: www.ncjrs.gov/pdffiles1/nij/grants/212349.pdf</p>	<p>\$\$\$</p>

Activity	Resources	Cost
Purchase give-away items (e.g., pens, magnets, magnifying glasses) that have contact information for adult protective services/elder abuse agencies, the domestic abuse and sexual assault program, victim advocacy and aging services.		\$\$\$
Have a media campaign on abuse in later life – (e.g., organize a breakfast for reporters; draft press releases).		\$\$\$
Advertise issue and/or services on senior services vans or other public transportation.		\$\$\$\$

Activity	Resources	Cost
Policy & Protocols		
<p>Create protocol for staff to ask victims if they need any accommodations to use your services. Include the need to determine specifically what he or she needs. If you live in a state where your records can be subpoenaed, use caution when documenting this information.</p>	<p>The US DOJ offers free ADA materials. To order call the ADA information line at (800) 514-0301 or (800) 514-0383 TDD or go to: www.usdoj.gov/crt/ada/ For additional information, contact SafePlace at (512) 267-7233 or www.austin-safeplace.org.</p>	\$
<p>Review your agency policies, procedures and practices to determine their impact on older victims.</p>	<p>NCALL created a written exercise called "DV Program Policy & Practice Assessment". Go to www.ncall.us for a free download of the information.</p>	\$
<p>Recruit older men and women as staff, volunteers and board members.</p>		\$
<p>Encourage staff to join the Board of Directors of local nonprofits which focus on senior issues by offering release time for staff to attend meetings.</p>		\$\$

Activity	Resources	Cost
Create a protocol with adult protective services/elder abuse workers to work together and do home visits if domestic or sexual abuse is suspected.		\$\$
Create policies and protocols to include the voices of older victims throughout your program as board members, speakers, contributing writers for newsletter articles, etc. Give thought to assure safety for former/current victims who participate.		\$\$
PRINTED MATERIALS		
Print materials about domestic and/or sexual abuse in later life in large type. Have materials available in a variety of formats including audiotape and Braille.	Use larger type size/font on computer or ask printer to use larger type size. Conversion of existing materials may be possible through a donation by a local aging organization/agency.	\$
Include articles on abuse in later life and elder sexual assault in agency newsletters.		\$

Activity	Resources	Cost
Write articles on domestic violence and/or sexual assault in later life for state medical journals, state bar association journals, agency websites and others.	NCALL/WCADV has sample articles published in WI at (608) 255-0539/ (608) 255-3560 TTY or ncall@wcadv.org or www.ncall.us.	\$
Have information in your office that would be useful for older victims (e.g., information on Social Security, pensions, and aging services).	Contact the Social Security Administration or your State Unit on Aging or Area Agency on Aging offices.	\$
Include diverse images of older people on information about domestic and sexual abuse.	NCALL/WCADV has created a poster on domestic abuse in later life. Contact (608) 255-0539/ (608) 255-3560 TTY or ncall@wcadv.org or www.ncall.us.	\$
	Texas Department of Protective and Regulatory Services has public awareness materials. To learn more, go to www.notforgotten.org .	
	WI Dept. of Health & Family Services has 4 posters and one brochure specific to DV in later life (references elder sexual assault) to learn more about obtaining sample copies contact: stopabuse@dhfs.state.wi.us	
	Contact the Maricopa Elder Abuse Prevention Alliance (MEAPA) for information. Contact person, Alice Ghareib, Domestic Violence Program Director, 602-460-0058 for more information.	

Activity	Resources	Cost
<p>Include older victims and people with disabilities in awareness month materials/presentations: [domestic violence (October) and sexual assault (April)]. Consider advertising programming in Older Americans month (May) AND/OR World Elder Abuse Awareness Day (June).</p>	<p>For information on domestic violence awareness month materials contact the National Resource Center on Domestic Violence (NRC DV) at (800) 537-2238/ (800) 553-2508 TTY or go to www.dvam.vawnet.org. For sexual assault awareness month materials contact the National Sexual Violence Resource Center (NSVRC) at (877) 739-3895/ (717) 909-0715 TTY or go to www.nsvrc.org. For information on Older Americans Month contact the Administration on Aging at http://www.aoa.gov/press/oam/oam.asp or (202) 619-0724. For information on World Elder Abuse Awareness ontact the National Center on Elder Abuse (NCEA) at www.elderabusecenter.org or call (202) 898-2586</p>	<p>\$</p>
<p>Create a service directory of resources for older victims of abuse in your community.</p>	<p>For a sample, contact the Area Agency on Aging, Region One in Phoenix at (602) 264-2255 or www.aaaphx.org.</p>	<p>\$\$</p>
<p>Create placemats to be used at meal sites and/or by home delivered meals agencies with information about abuse in later life.</p>		<p>\$\$\$</p>
<p>Create legal remedies booklet on abuse in later life.</p>	<p>NCALL/WCADV has a booklet using Wisconsin statutes that can be used as a framework. (608) 255-0539/ (608) 255-3560 TTY or ncall@wcadv.org or www.ncall.us.</p>	<p>\$\$\$</p>

Activity	Resources	Cost
Create posters, brochures and/or other written materials on domestic and sexual abuse in later life, elder abuse and available services tailored for the community. Make sure these materials are available in large print, on audiotape, braille or in other alternative	Sample materials available from NCALL/WCADV, (608) 255-0539/ (608) 255-3560 TTY or ncall@wcadv.org or www.ncall.us.	\$\$\$
	The Texas Department of Protective and Regulatory Services www.notforgotten.org.	\$\$\$
	Contact the West Virginia Coalition Against Domestic Violence at (304) 965-3552 or www.wvcadv.org for sample materials.	\$\$\$
SERVICES		
Consider immigration issues for older victims.	Visit the Asian & Pacific Islander Institute on Domestic Violence at http://www.apiahf.org/apidvinstitute/default.htm , The National Latino Alliance for the Elimination of Domestic Violence at http://www.dvalianza.org/	\$
Evaluate barriers for rural elders and strategize about ways to offer services.	For information on sexual assault in rural communities, see "Unspoken Crimes: Sexual Assault in Rural America." Available from the National Sexual Violence Resource Center at www.nsvrc.org .	\$
	Contact the Maricopa Elder Abuse Prevention Alliance (MEAPA) for information. Contact person, Alice Ghareib, Domestic Violence Program Director, (602) 460-0058 for more information.	

Activity	Resources	Cost
Develop safety plans for the elderly victims or people with disabilities.	For examples of safety plans contact NCALL/WCADV at (608) 255-0539/ (608) 255-3560 TTY or ncall@wcadv.org or www.ncall.us.	\$
Consider implications of mandatory reporting statutes (if applicable)	A manual on this topic is available from NCALL at www.ncall.us.	\$
	A Manual entitled: " Fifty-One Experiments in Combating Elder Abuse-State Criminal Laws and Mandatory Reporting" is available from the American Prosecutors Research Institute (APRI) at www.ndaa.apri.org or call (703) 549-4253	
Offer financial safety planning for older victims.	NCALL/WCADV has a financial safety planning tool. Contact (608) 255-0539/ (608) 255-3560 TTY or ncall@wcadv.org or www.ncall.us. The National Coalition Against Domestic Violence has published a guide titled "Hope and Power For Your Personal Finances." NCADV can be reached at (303) 839-1852 or www.ncadv.org.	\$\$
Work to improve access to legal services/attorneys for older victims.	The Older Americans Act funds legal services for older victims. Contact your local Area agency on Aging to find out what programs in your area carry these funds. Visit http://www.aoa.gov/eldfam/How_To_Find/Agencies/Agencies.asp or contact the National Eldercare Locator at (800) 677-1116 . For a relay operator dial "711" and ask them to call, www.eldercare.gov/ or eldercarelocator@spherix.com	\$\$
Create protocols on how to work with victims with health problems that require a caregiver and/or assistance with daily living skills.	Contact the Maricopa Elder Abuse Prevention Alliance (MEAPA) for information. Contact person, Alice Ghareib, Domestic Violence Program Director, (602) 460-0058 for more information.	\$\$

Activity	Resources	Cost
<p>Research using Title V volunteers in your program. Title V workers are sometimes referred to as "Green Thumb" workers or "Senior Aides." The purpose of the program is to provide useful part-time work experience and placement service for low-income. Domestic abuse programs are eligible to be host agencies for Title V workers. Some job titles that have worked well for Title V workers: clerical assistant, receptionist, administrative assistant, maintenance worker, and housekeeping.</p>	<p>Contact your state bureau on aging. To find contact information visit www.nasua.org/SUAMembers.cfm.</p>	<p>\$\$</p>
<p>Determine how to make cell phones for emergency calls available to older victims.</p>	<p>The Call to Protect program, through the Wireless Foundation provides information on how to donate a phone, set up a distribution site, or find out where one can pick up emergency 911 cell phones. Call (202) 785-0081 or go to www.donateaphone.com. You can also find out how to received cell phones by contacting NCADV at www.ncadv.org.</p>	<p>\$\$\$</p>
<p>In a shelter, create an accessible room(s) and bathroom for older women and people with disabilities.</p>	<p>Contact SafePlace (512) 267-7233 or www.austin-safeplace.org.</p>	<p>\$\$\$</p>

Activity	Resources	Cost
	Contact the National Council on Independent Living for the location of an independent living center in your area for assistive technology devices and disability-related resources. On the web, go to www.ncil.org for links to the center nearest you.	\$\$\$
Create emergency housing for victims of domestic abuse who can not go to current shelter programs	Contact the Maricopa Elder Abuse Prevention Alliance (MEAPA) for information. Contact person, Alice Ghareib, Domestic Violence Program Director, 602-460-0058 for more information.	\$\$\$
Write a grant to create specialized services for older victims of abuse.	Contact NCALL/WCADV for a copy of any of the following: a national directory of programs on abuse in later life, a manual on developing services for older abused women, or a manual on how to start support groups for older abused women (Golden Voices). (608)255-0529/(608)255-3560 TTY or ncall@wcadv.org or www.ncall.us	\$\$\$\$
Create services for abusers (older perpetrators and adult children abusers).	Lifespan Elder Abuse Prevention Program and our Stop Elder Abuse and Mistreatment (S.E.A.M.) perpetrators group The S.E.A.M. Program at Lifespan is a 12 week, intensive psycho-educational Program for abusers/exploiters of the elderly that focuses on changing the attitudes and behaviors to prevent further abuse and mistreatment. For further information about the program, or to purchase a copywritten version of the curriculum and video, call Art Mason at 1-585-244-8400 ext. 110. People can access the EAPP/SEAM brochure information (an overview) at the Lifespan website at: www.lifespan-roch.org , Click on "Services" Then click on "Elder Abuse Prevention" Click on "Lifespan brochures" The 4th program listed is SEAM.	\$\$\$\$

Activity	Resources	Cost
Create services for older gay, lesbian, bisexual or transgender persons in your community.	For information contact Sage: Services and Advocacy for Gay, Lesbian, Bisexual and Transgendered Elders at (212) 741-2247 or www.sageusa.org	\$\$\$\$
Organize a support group for older victims.	NCALL/WCADV has created a manual "Golden Voices: Support Groups for Older Abused Women." (608) 255-0539/ (608) 255-3560 TTY or ncall@wcadv.org or www.ncall.us .	\$\$\$\$
	Contact the Maricopa Elder Abuse Prevention Alliance (MEAPA) for information. Contact person, Alicee Ghareib, Domestic Violence Program Director, 602-460-0058 for more information.	
Organize senior-to-senior time on the hotline (designated hours where an older person answers the crisis line and is available for older victims.)	Contact the Elizabeth Buffum Chace Center at (401) 738-9700, info@ebccenter.org or www.ebccenter.org .	\$\$\$\$
Create transitional living program for older victims	Contact the Maricopa Elder Abuse Prevention Alliance (MEAPA) for information. Contact person, Alice Ghareib, Domestic Violence Program Director, 602-460-0058 for more information.	\$\$\$\$
TRAINING		
Offer ongoing training on domestic & Sexual abuse in later life for new workers, volunteers, board members and continuing education.	For domestic abuse in later life materials, contact NCALL/WCADV at (608) 255-0539/ (608) 255-3560 TTY or ncall@wcadv.org or www.ncall.us .	\$

Activity	Resources	Cost
	A curriculum entitled: "Addressing Elder Sexual Abuse: Developing a Community Response" is available for free from the PA Area on Aging at (717) 783-1550, aging@state.pa.us or www.aging.state.pa.us	\$
Include ageism training in diversity training.	To access curriculum materials that provide a basic introduction to ageism toward older adults go to: http://ist-socrates.berkeley.edu/~aging/ModuleAgeism.html . The Old Womens Project has information available at www.oldwomensproject.org/	\$
Train people who may come in contact with abuse victims (e.g., elder services staff, home delivered meals volunteers, drivers, beauticians, utility meter readers, postal carriers, etc.).	NCALL/WCADV has materials at (608) 255-0539/ (608) 255-3560 TTY or ncall@wcadv.org or www.ncall.us .	\$\$
	For a manual and videotape created to train Meals on Wheels volunteers, contact Institute for Family Violence Studies in Tallahassee, Florida at (850) 644-6303.	
Organize training models and create materials for justice professionals (e.g., law enforcement, prosecutors, judges, and probation and parole).	NCALL/WCADV has materials and referral resources on domestic abuse in later life. (608) 255-0539/ (608) 255-3560 TTY or ncall@wcadv.org or www.ncall.us .	\$\$

Activity	Resources	Cost
Do cross-training with anyone who may come in contact with older victims of domestic and/or sexual abuse. Include health care providers, nursing home staff, personal care attendants, mental health service providers, faithbased community, etc.	NCALL/WCADV has materials. (608) 255-0539/ (608) 255-3560 TTY or ncall@wcadv.org or www.ncall.us.	\$\$
	Wisconsin Coalition Against Sexual Assault (WCASA) has materials on sexual assault in later life (608) 257-1516 or www.wcasa.org.	\$\$
Organize training modules and create materials for training humane society staff and animal control officers on the role of companion animals in patterns of abuse and exploitation of older individuals.	For a manual created to train animal protection staff, go to www.hsus.org	\$\$
	For a video on animal hoarding contact the Human Society of the United States (office services) at (202) 452-1100	\$\$

Activity	Resources	Cost
Offer training on Undue Influence and Domestic Violence in Later Life to law enforcement.	A full-day training curriculum titled "Undue Influence: The Criminal Justice Response," designed primarily for law enforcement officers to explore the parallels between undue influence (UI) and domestic violence, stalking and grooming, is available for download or you can order a CD from the NCALL website; www.ncall.us .	\$\$
Invite older victims to tell their story on panels, via videotape or in writing.		\$\$
Organize cross training between domestic violence, sexual assault, aging services and elder abuse/adult protective services agencies.	NCALL/WCADV has resources available. (608) 255-0539/ (608) 255-3560 TTY or ncall@wcadv.org or www.ncall.us .	\$\$\$

Activity	Resources	Cost
OTHER RESOURCES		
National Association of State Units on Aging (NASUA)	The Association provides information regarding elder rights, policy, resource and information and links to other projects and organizations. Contact information: 202-898-2578 or visit their website at www.nasua.org/index.htm	
Eldercare Search	The Eldercare Locator connects older Americans and their caregivers with sources of information on senior services. Contact information - 800-677-1116 or visit them at their website at 222.eldercare.gov/Eldercare/Public/Homes.asp	
National Long Term Care Ombudsman Resource Center	Ombudsmen are advocates for residents of institutional facilities, such as nursing homes and assisted living centers. Every state is required to have an Ombudsman Program. The center provides resources, library and contact information to find an ombudsman in your area. For more information contact the National Long Term Care Ombudsman Resource Center at 202-332-2275 or visit their website at www.ltombudsman.org/default.cfm	
National Center on Elder Abuse (NCEA)	The National Center on Elder Abuse (NCEA) is a gateway to resources on elder abuse, neglect, and exploitation. Visit their website at http://www.elderabusecenter.org/default.cfm	
Videos to use for training staff, in support groups or for outside training.	WCADV has several videos available for rent and one video, "The Criminal Response to Abuse in Later Life" for sale. Go to www.wcadv.org , click on store, then click on Video Rental & Purchase. It will take you to a link where you can view a list of available videos.	
You	Thanks you for the very important work that you do....please take care of yourselves.	